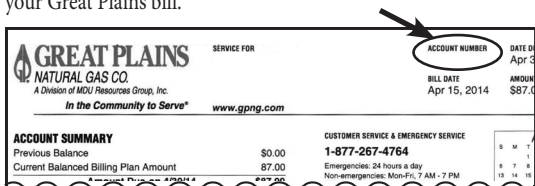


Important Information Regarding Your New Great Plains Customer Account Number

In February, Great Plains Natural Gas upgraded its customer billing system, and you began receiving a new bill format. As a result of this change, your Great Plains customer account number also has changed.

To ensure prompt crediting to your account, please remember to include your new account number on any checks or payments mailed to Great Plains. If you are using a bill pay service to automatically pay your Great Plains bill, make sure your information is updated with the new Great Plains customer account number.

Your new account number is located in the upper right corner of your Great Plains bill.



The image shows a portion of a Great Plains bill stub. An arrow points to the 'ACCOUNT NUMBER' field in the upper right corner. The bill includes the company logo, name, and address, as well as account details like the bill date and amount.

GREAT PLAINS NATURAL GAS CO. A Division of MDU Resources Group, Inc. In the Community to Serve® www.gpng.com	SERVICE FOR	ACCOUNT NUMBER	DATE DUE Apr 3
		BILL DATE Apr 15, 2014	AMOUNT \$87.00
ACCOUNT SUMMARY		CUSTOMER SERVICE & EMERGENCY SERVICE	
Previous Balance	\$0.00	1-877-267-4764	S M T
Current Balanced Billing Plan Amount	87.00	Emergencies: 24 hours a day	1
		Non-emergencies: Mon-Fri, 7 AM - 7 PM	6 7 8
			13 14 15

Mail your payments with the Great Plains bill stub to:
Great Plains Natural Gas Co.
P.O. Box 5600
Bismarck, ND 58506-5600

Great Plains also offers a Pay-by-Bank program that provides the convenience of having your monthly bill paid automatically. Monthly energy bills are paid with funds transferred to Great Plains from your checking account. For more information, visit www.gpng.com/customer-service/pay-options or call 1-877-267-4764.

