Community

to Serve®

Great Plains Natural Gas
Automated Meter
Reading Project

GREAT PLAINS

NATURAL GAS CO.

A Division of MDU Resources Group, Inc.

In the Community to Serve®

## Automated Meter Reading Project

Over the next several months, Great Plains Natural Gas Co. will install automated meter reading (AMR) technology on gas meters in your area. You may notice Great Plains service personnel replacing gas meters in your neighborhood.

Great Plains will be installing AMR technology on natural gas and gas equipment in many communities throughout the company's service territory over the next 4-6 months. Once installation of this equipment is complete, Great Plains will be able to remotely read your natural gas meter(s).

AMR technology provides many benefits, such as:

- Convenience AMR significantly reduces the need for Great Plains to access your property.
- Accurate and Consistent Meter Reads —
   Electronic reads are more accurate than manual
   reads. AMR also minimizes the number of missed
   reads that can require estimated bills.
- Safety There is increased risk of dog bites and slips and falls when employees are regularly accessing customer property. AMR significantly reduces this risk.

If you have any questions or concerns regarding Great Plains' AMR project, please contact us at 1-877-267-4764 or visit our website at www.gpng.com.

