Great Plains Natural Gas
GREAT PLAINS POST
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NATURAL GAS PRICE OUTLOOK

Winter 2026-27

Great Plains residential customers can expect their bills to decrease by an average of 4%, or about a $25 decrease, compared with last heating season if temperatures remain near average. Weather remains the most significant factor affecting customer bills, and costs may vary if temperatures are significantly above or below normal.

Natural gas prices are a direct pass-through and do not increase Great Plains' profits. Great Plains continues to be committed to providing our customers safe and reliable service. More detailed information regarding natural gas prices can be found at www.gpng.com.

Natural gas continues to be one of the most economical fuel source for space and water heating. Weather remains the main contributing factor in the amount of natural gas used in the home.

The price outlook for this year's heating season assumes no serious supply disruptions or extreme weather impacts on supply and demand. Natural gas prices are subject to monthly changes based on fluctuations in the wholesale market.

Great Plains encourages customers to use energy wisely and continue individual efforts to conserve energy. Here are some energy-saving tips for the winter heating season as well as information regarding our Balanced Billing program.

FOR CUSTOMERS ANTICIPATING PAYMENT DIFFICULTIES:

- Call **877-267-4764** to make payment arrangements or to be directed to available energy assistance programs.
- Or visit our Assistance Programs webpage at **www.gpng.com/help**.

ENERGY-SAVING TIPS

- Install a programmable setback thermostat. This can be an effective way to control heating costs, allowing the thermostat to be set for a cooler temperature while you are away from home and at night while you are sleeping.
- Check the furnace filter frequently and replace or clean it as needed.
- A humidifier can help control heating costs because the moist air will feel warmer, allowing the thermostat to be set at a lower temperature.
- Adjust register openings in the home. Remember that heat rises, so registers should be partially closed upstairs.
- Use draperies, blinds, curtains or shutters on all windows to slow the loss of heat through the glass. Keep window coverings open on sunny days to let in the sun's warmth.
- Rearrange furniture, placing it next to inside walls and away from windows. Avoid blocking registers with furniture, draperies or carpet.
- Use kitchen, bath and other ventilating fans sparingly. In just one hour, these fans can exhaust a houseful of warm air.
- Make sure the mountings on ceiling fans are snug and tight. Use clear caulking to seal any leaks or minor cracks around them.
- Purchase inexpensive, pre-cut insulation gaskets and seal out cold air entering the home through electrical switches and outlet plates.
- Closets and cabinets on outside walls can leak a great deal of cold air, so make sure the doors fit snugly and keep them tightly closed.

TAKE THE GUESSWORK OUT OF BUDGETING

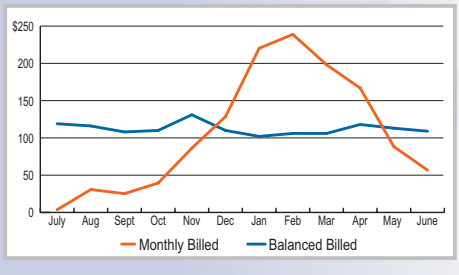
Balanced Billing provides customers a way to avoid the highs and lows associated with normal monthly billing. This plan helps take the guesswork out of budgeting for utility bills.

HOW BALANCED BILLING WORKS

A customer's monthly bill is computed by taking an average of their natural gas usage during the previous 11 months and the current month's usage. Current energy rates are then applied to this average monthly usage to calculate the current payment due. Averaging a customer's usage over the year can reduce large cost fluctuations from extreme weather conditions.

UTILITY BILL COMPARISON EXAMPLES:

The graph illustrates the fluctuation of a customer's normal monthly bill compared to a Balanced Billing average.



TO SIGN UP FOR BALANCED BILLING

Call **877-267-4764** or visit **www.gpng.com/balanced-billing.**

Scan the QR code with your mobile device to visit our Balance Billing webpage.

MINNESOTA GAS AFFORDABILITY PROGRAM

Great Plains Natural Gas Co. offers its customers the Gas Affordability Program (GAP) that helps qualified customers manage their monthly gas heating bills and pay past due balances.

A residential customer is eligible for enrollment in the Gas Affordability Program as soon as the customer applying for GAP is approved for Low Income Home Energy Assistance Program (LIHEAP) assistance towards their Great Plains account. To apply for LIHEAP, contact the agency serving your community, listed on our website at **www.gpng.com/help**.

GAP offers qualifying customers two types of credit:

1. Monthly Affordability Credit for current natural gas charges: A customer's monthly natural gas charges will be averaged for the year. Qualifying customers will receive a monthly credit so their annual gas bill will not be more than 4% of their household income.
2. Matching GAP installment credit for past-due natural gas charges: Great Plains will set up a GAP installment plan to help a customer pay off past-due bills over a period of up to 24 months. Each month paid towards the customer's GAP installment amount, a matching GAP credit will be applied to their account. If monthly payments are made, the customer will be paying for only one-half of the past-due balance.

GAP applications and more information are available from any of the energy assistance agencies serving Great Plains' customers and through the Salvation Army.

To apply online for the program, visit our website at www.gpng.com.

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

Great Plains is committed to assisting its customers. LIHEAP funds are available for those who need help with heating bills this winter season. Please contact the energy assistance office in your area to receive an application for heating assistance, or for any questions about applying.

For assistance, contact Great Plains Natural Gas Co at 877-267-4764 or The Salvation Army at 888-733-8033.



INCOME-QUALIFIED, NATURAL GAS ENERGY EFFICIENCY REBATE PROGRAMS

Available to homeowners, renters & property owners

Great Plains Natural Gas Co. has natural gas, energy efficiency heating and water heating rebate programs available to income-qualified households. This program is available to existing homes (1-4 units) served with natural gas from Great Plains.

For full details on Great Plains' income-qualified rebate programs, visit https://www.gpng.com/energy-efficiency/income-qualified-programs, scan the QR code below or call 877-267-4764.

ENERGY EFFICIENCY REBATE PROGRAMS AVAILABLE:

Qualifying Equipment	Minimum Efficiency	Rebate
Natural Gas Furnace (Replacement Only)	96% AFUE	50% of installed cost, up to $1,750
Natural Gas Storage Water Heater	0.64 UEF	$300
Natural Gas Tankless Water Heater	0.87 UEF	$750
Wi-Fi Enabled Programmable Thermostat		$100
Wi-Fi Enabled Programmable Learning Thermostat		$150
Free Low-Flow Showerhead - Must use natural gas for water heating and does not require low-income qualification.		

Program Terms & Conditions:

The qualifying equipment must be installed in a Minnesota residence serviced with natural gas from Great Plains. Rebate funds are limited and rebates will be processed in the order in which they are received. Participation in these rebate programs is subject to eligibility requirements and compliance with all applicable terms and conditions. Great Plains reserves the right to cancel or modify its rebate programs at any time.

Homeowners and rental property owners may qualify if the occupant of the property is considered to qualify as income-qualified.

If the property occupant qualifies for any of the following programs, the property is considered income-qualified.

Weatherization Assistance	Lifeline (Discounted phone & Internet)
Low-Income Home Energy Assistance (LIHEAP)	Telephone Assistance Plan (TAP)
Supplemental Nutrition Assistance (SNAP)	Public Housing
Medicaid/Medical Assistance	Project-Based Rental Assistance
MinnesotaCare	Federal Housing Assistance (PRBA)/202/811
Supplemental Nutrition Program for Woman, Infants & Children (WIC)	Housing Choice Voucher (HCV) Program (Section 8 Vouchers)
Minnesota Family Investment Program (MFIP)	

For more information on how to save money and receive a rebate, visit **www.gpng.com**, scan the QR code or call **877-267-4764.**