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@greatplainsnaturalgas

**Complete your online experience
by following our social media.**

Use your mobile device to scan
the QR codes and go straight to
our social media sites.

Find links to our social media pages at **www.gpng.com**

- ▶ Energy Assistance
- ▶ Rebates
- ▶ Sweepstakes and Contests
- ▶ Safety Information
- ▶ Outage Information
- ▶ Job Postings
- ▶ Much More!



ONLINE ACCOUNT SERVICES

***Secure and convenient
for your lifestyle***



MORE TIME FOR YOU, LESS TIME MANAGING BILLS.

SCAN NOW
with a smart device
to register at
www.gpng.com



GO PAPERLESS!



SIGN UP FOR EBILL BE THE FIRST TO KNOW!

Register for Online Account Services and select eBill as your bill delivery method. Receive a notification when your bill is ready, then login and submit an ePayment from your checking account. Add Pay By Bank to preauthorize payment for even more convenience.



EMAIL & TEXT ALERTS

When you enroll in Great Plains Natural Gas email and text alerts, you'll enjoy convenient account notices like when your bill is ready to view or when your payment has been processed. You'll also be the first to get outage alerts for your area.

PAYMENT CENTER

- ▶ In the Online Account Services Payment Center:
- ▶ Make a payment
- ▶ Enroll in Pay By Bank Plan
- ▶ Request Balanced Billing.
- ▶ View your latest statement and payment history
- ▶ See your usage graph showing this year's and last year's usage history

ACCESS TO YOUR ACCOUNT 24/7!



MORE FEATURES

- ▶ Get detailed reports of charges and payments to your account
- ▶ Request a letter of credit,

view previous statements, view your statement comparison and analysis chart

- ▶ You can also submit service requests to start, stop or transfer service
- ▶ Update account information, such as mailing address, email address, phone number(s), emergency contact, username and password

- ▶ View frequently asked questions, send us a message and provide feedback
- ▶ Manage multiple accounts and make payments for each in one convenient online location



Customer Service 877-267-4764
Mon.-Fri. 7:30 a.m.-6:30 p.m.



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GREAT PLAINS
NATURAL GAS CO.

A Division of Montana-Dakota Utilities Co.

In the Community to Serve®