

TO VISIT THE
GREAT PLAINS NATURAL GAS CO.
ASSISTANCE PROGRAMS WEBPAGE,
GO TO:

[www.gpng.com/customer-services/
assistance-programs/](http://www.gpng.com/customer-services/assistance-programs/)



*Scan the QR code
with your mobile
device to visit
the webpage.*



FOR ASSISTANCE, CONTACT
Great Plains Natural Gas Co.
877-267-4764

or The Salvation Army
888-733-8033



 www.gpng.com

09/2025



MINNESOTA GAS AFFORDABILITY PROGRAM



Making ends easier to meet

FOR INCOME-QUALIFIED CUSTOMERS



DO YOU NEED ASSISTANCE TO MANAGE YOUR MONTHLY GAS BILLS AND PAY PAST DUE BALANCES?

Great Plains Natural Gas Co. offers its Minnesota customers a Gas Affordability Program (GAP) that helps qualified customers manage their monthly gas heating bills and pay past-due balances.

To qualify for GAP, applicants must receive a Low Income Home Energy Assistance Program (LIHEAP) grant for the current heating season payable to Great Plains Natural Gas Co. To apply for LIHEAP, contact the agency serving your community, listed in this brochure.

GAP offers qualifying customers two types of credit:

1. Monthly Affordability Credit for current natural gas charges: A customer's monthly natural gas charges will be averaged for the year. Qualifying customers will receive a monthly credit so their annual gas bill will not be more than 4% of their household income.
2. Matching GAP installment credit for past-due natural gas charges: Great Plains will set up a GAP installment plan to help a customer payoff past-due bills over a period of up to 24 months. Each month paid towards the customer's GAP installment amount, a matching GAP credit will be applied to their account. If monthly payments are made, the customer will be paying for only one-half of the past-due balance.

GAP applications and more information are available from any of the energy assistance agencies serving Great Plains' customers and through the Salvation Army.

To apply online for the program, visit our website at www.gpng.com.

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

Great Plains is committed to assisting its customers. Funds are available for those who need help with heating bills this winter season. Please contact the energy assistance office in your area to receive an application for heating assistance, or for any questions about applying.

ENERGY ASSISTANCE WEATHERIZATION & CONSERVATION PROVIDERS

AGENCY	COMMUNITIES SERVED
West Central MN Communities Action, Inc. c/o Energy Assistance 411 Industrial Park Blvd. Elbow Lake, MN 56531 800-492-4805 (option 1) or 218-685-4486 (option 1) www.wcmca.org	Breckenridge
Prairie Five Community Action Council c/o Energy Assistance 719 N. Seventh Ave., Suite 302 P.O. Box 159, Montevideo, MN 56265 800-292-5437 or 320-269-6578 www.prairiefive.org	Boyd Clarkfield Dawson Echo Granite Falls Montevideo Wood Lake
United Community Action Partnership, Inc. c/o Energy Assistance 1400 S. Saratoga St., Marshall, MN 56258 800-658-2448 or 507-537-1416 www.unitedcapmn.org	Belview Marshall Redwood Danube Renville Sacred Heart
Mahube-Otwa Community Action Partnership, Inc. 128 W. Cavour Ave. Fergus Falls, MN 56537 888-458-1385 www.mahube.org	Fergus Falls Pelican Rapids Vergas
Tri-Valley Opportunity Council c/o Energy Assistance 102 N. Broadway P.O. Box 607, Crookston, MN 56716 800-584-7020 or 218-281-5832 www.tvoc.org	Crookston