

# Pay By Bank & Balanced Billing Plan

## ENROLLMENT

For quick and easy processing, sign up online by logging in to your account and completing the form at [www.gpng.com](http://www.gpng.com).

Or if you prefer, complete the authorization form below and check the appropriate box.

### AUTHORIZATION FORM

Please sign me up for (check one):

Pay By Bank  Balanced Billing Pay  Both

Customer information – please print in black:

GPNG Account Number (11 digits): \_\_\_\_\_

Name(s) Shown on Bill: \_\_\_\_\_

\_\_\_\_\_

Service Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Phone: \_\_\_\_\_

If signing up for Pay By Bank, provide the name of your Financial Institution below (Drawn from checking account only):

\_\_\_\_\_

▶ **Don't forget to include a voided check and sign this form below!**

I authorize Great Plains Natural Gas to instruct my financial institution to make my Great Plains payments from the account number on my voided check. I understand this program is voluntary and if at any time I decide to discontinue my participation in this payment service, I will provide Great Plains a 30-day written notice.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

(Please use a separate AutoPay authorization form for each account.)

▶ **Enclose VOIDED check** issued by U.S. financial institution (no deposit slips).

Mail to: **Great Plains Natural Gas**  
**Attn: Customer Support**  
**P.O. Box 7608**  
**Boise, ID 83707-1608**

Fax to: **701-323-3104**  
(completed form and voided check)

Scan and email to: [customerservice@gpng.com](mailto:customerservice@gpng.com)

04/2024

*Simplify Your Life*

WITH EASY PAYMENT OPTIONS.



## Pay By Bank Plan



## Balanced Billing Plan

*Enjoy more  
time for yourself.*

 **GREAT PLAINS**  
NATURAL GAS CO.

A Division of Montana-Dakota Utilities Co.

*In the Community to Serve®*



[www.gpng.com](http://www.gpng.com)



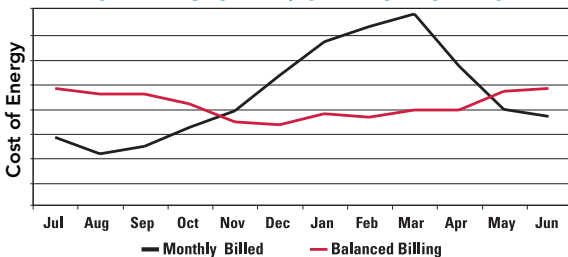
## Balanced Billing Plan

### Levelize payments

Balanced Billing takes the guesswork out of budgeting and levels out your monthly energy expenses so you don't have to be concerned about extremes in the weather impacting your bill. You pay an even monthly amount through the year, and reduce fluctuations brought on by changes in the weather and price of energy.

- ▶ Available to residential and commercial customers who meet the program criteria. You may join anytime during the year.
- ▶ Balanced Billing payments must be made each month. Missing payments may result in removal from Balanced Billing, at which time the full balance will become due.

### MONTHLY GAS AND / OR ELECTRIC BILLS



Example: This graph is an illustration of how an actual Great Plains Natural Gas customer's bill looks on Balanced Billing—and what it would look like without Balanced Billing.

### TO REQUEST ENROLLMENT



Log into your account online at [www.gpng.com](http://www.gpng.com).



Email [customerservice@gpng.com](mailto:customerservice@gpng.com)



Call our Customer Service  
7:30 a.m. to 6:30 p.m. | Monday-Friday  
**877-267-4764**



Scan the QR code to easily enroll in Pay By Bank and/or Balanced Billing online.



## Pay By Bank Plan

### It's automatic!

With Pay By Bank your preauthorized payments will be withdrawn from your financial institution each month on your bill's due date.

There is no charge for this service. Save time and money—no more checks to write!

### SIGN UP TODAY



Enroll online to take advantage of this convenient payment option of having your bill paid automatically. You will receive a notice on your next bill that Pay By Bank is active. Please continue to make payments as normal until Pay By Bank is in effect.



Or enroll by filling out the form on the back page and include a voided check.

## Balanced Billing + Pay By Bank = Easy!

- ▶ Sign up for both Pay By Bank and Balanced Billing and your Balanced Billing amount will also be your monthly Pay By Bank amount. This makes budgeting easy by allowing you to make equal monthly payments automatically.

## eBill + Pay By Bank = Convenience!

- ▶ Choose eBill for your statement delivery to receive an email notification each month when your statement is ready to view online. Add Pay By Bank and enjoy the convenience of automatic payments. Sign up to receive, view and pay your bill online at [www.gpng.com](http://www.gpng.com).



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