

your bill or to set up a payment plan. The Company offers payment plans or its Gas Affordability Program (GAP) or is able to get you in contact with local Community Action Agencies for energy assistance or additional programs to help get your account current. We are here to help. Please call now. You can reach Customer Service at 1-877-267-4764, Monday through Friday 7:30 AM to 6:30 PM.



A Division of Montana-Dakota Utilities Co.

In the Community to Serve®

Change in Gas Event Surcharge Approved



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**New Rates Effective
March 1, 2023**

In February 2021, an extensive cold weather event resulted in an unprecedented increase in natural gas pricing across a large portion of the country, including the Great Plains Natural Gas Co. (Great Plains) Minnesota gas service territory.

On August 5, 2021, the MPUC decided that the February 2021 severe weather event should be investigated in a contested case proceeding. The contested case investigation was referred to the Minnesota Office of Administrative Hearings. The proceedings before the Administrative Law Judges were held February 17, 18, 21 and 22, 2022. On October 19, 2022, the MPUC disallowed approximately \$845,000 of costs related to this February 2021 cold weather event and ordered Great Plains to update its Gas Event Surcharge rates to reflect the disallowance and for an under or over recovered balance resulting from actual sales since September 2021.

Gas Event Surcharge

The Commission authorized Great Plains to start recovery of a portion of these unusually high costs effective beginning September 1, 2021 and continuing for the next twenty-seven months. The Gas Event Surcharge is included as a separate line item on customers’ bills and billed through a volumetric, or per dk, surcharge. The Gas Event Surcharge rates will be adjusted seasonally over the twenty-seven months with the first fifteen months at a lower rate and the remaining twelve months at a higher rate. **Effective March 1, 2023, Great Plains has updated the Gas Event Surcharges for the remaining nine months to reflect the disallowance and an under-recovered balance.** The rates for the next nine months are included in the following table:

	Firm Gas Sales Service (Rates 60 & 70)	Interruptible Gas Sales Service (Rates 71, 73, & 85)
March 1, 2023	\$0.91670 per dk ..	\$0.62700 per dk
April 1, 2023	\$2.29175 per dk....	\$1.56750 per dk
November 1, 2023	\$0.91670 per dk....	\$0.62700 per dk
December 1, 2023	\$0.00000 per dk....	\$0.00000 per dk

The Gas Events Surcharges was designed to mitigate winter ratepayer impacts with seasonal adjustments to apply lower rates in the winter and higher rates in the summer. An average residential customer using 6.8 dk per month will see an average monthly bill decrease of \$2.35; however, the actual bill impact will change each month depending on the amount of natural gas you use.

Exempt from Surcharge

The MPUC also approved an exemption from paying the Gas Event Surcharge for qualifying low-income customers. Qualifying low-income customers will see the Gas Event Surcharge on their natural gas service bills but immediately following the surcharge line, those customers will see a Gas Event Surcharge Discount crediting the surcharge amount billed.

Prorated Bill

The first bill you receive may be prorated, depending on the date your meter was read. Bills are prorated to reflect rates and/or surcharges in effect at the time you actually use the service, rather than when your bill is prepared. This means that any gas used prior to March 1, 2023 will reflect the February 1, 2023 surcharge and any gas used on or after March 1, 2023 will reflect the March 1, 2023 surcharge.

It is important to Great Plains that our customers stay connected. If you have a past-due account, whether from an ongoing or recent financial hardship, please contact Customer Service to pay