

Pipeline Refunds for Minnesota Customers for January 2020 through April 2020 Gas Service

Minnesota customers of Great Plains Natural Gas Co. (Great Plains) who were billed for firm and/or interruptible sales service during the months of January 2020 through April 2020 will see a one-time bill credit on their gas bill issued between January 14, 2021 and February 14, 2021. This refund is associated with rate case proceedings between Northern Natural Gas (Northern) and the Federal Energy Regulatory Commission (FERC) and Viking Gas Transmission Company (Viking) and FERC.

On July 1, 2019 Northern filed a section 4 rate case in response to FERC's January 16, 2019 issuance of a section 5 rate investigation, that followed the industry review of the impact of the federal income tax rate reduction provided by the Tax Cuts and Jobs Act of 2017. An approved settlement agreement provided for final rates to be effective May 1, 2020 with Northern proceeding with rate refunds for the period interim rates were billed its customers which included Great Plains. On June 28, 2019 Viking filed a section 4 rate case to fulfill its obligations as part of an earlier rate case proceeding with FERC which required Viking to submit new rates to take effect no later than January 1, 2020. An approved settlement agreement provided for final rates to be effective March 1, 2020 with Viking proceeding with rate refunds for the period interim rates were billed its customers which included Great Plains.

Great Plains is now refunding to its customers the \$781,104 received from Northern and Viking in the form of bill credits based on each customer's actual consumption for the refund period January 2020 through April 2020. Customers taking service under the Company's Residential, Firm General, Small Interruptible Sales and Large Interruptible Sales rates during the refund period will receive a refund based on their actual January 2020 through April 2020 consumption.

The bill credit is shown as a separate line item in the Account Summary section of your bill and will be identified as "Pipeline Refund".

Please contact Great Plains at 1-877-267-4764 if you have any further questions regarding the enclosed check.

