

Gas Affordability Program

Great Plains Natural Gas Co. offers its Minnesota customers a Gas Affordability Program (GAP). GAP helps qualified customers manage their monthly gas heating bills and pay past-due balances.

A volumetric surcharge paid by Great Plains' residential and general service customers funds GAP. The current surcharge rate of \$0.01393 per dk was approved in 2017.

On November 5, 2020, the Minnesota Public Utilities Commission approved Great Plains' request to increase its GAP funding which results in an increase of the surcharge rate to \$0.02295 per dk to continue the GAP for Minnesota customers who qualify. Residential and general service customers will see the increase of the surcharge beginning with gas service provided on or after December 1, 2020.

Great Plains customers who receive federal energy assistance may qualify for two types of credit:

- Monthly Affordability Credit for current natural gas charges
- Matching GAP installment Credit for past-due natural gas charges

To learn more about the GAP or to obtain an application, visit Great Plains website at www.gpng.com or contact Great Plains at 1-877-267-4764. Great Plains' GAP is administered by The Salvation Army.

