



IMPORTANT CUSTOMER NOTICE

Beginning September 1st, 2020, Great Plains Natural Gas is lifting our suspension of disconnections and late fees for accounts with a past due balance.

If you have a past-due account, please contact Customer Service to pay your bill or to set up a payment plan to avoid a disconnection. **We have payment plans designed specifically for those impacted financially by COVID-19.** We can also direct you to federal, state, and local agencies that provide financial assistance to pay utility bills. More information is available on our website; www.gpng.com, or by scanning the QR code on this notice.

You can reach Customer Service at 877-267-4764, M-F, 7:30 A.M. - 6:30 P.M.

