

Prorated Bill:

The first bill you receive may be prorated, depending on the date your meter was read. Bills are prorated to reflect the rates in effect at the time service was rendered, rather than when your bill is processed.

This means that any natural gas used prior to February 1, 2019 will be billed at the old rate and any natural gas used on and after February 1, 2019 will be billed at the new rates.

For further information, the applicable rates and rules and regulations are available at www.gpng.com or by calling 1-877-267-4764.



New Natural Gas Rates Effective February 1, 2019

On February 3, 2017, Great Plains Natural Gas Co., (Great Plains) filed an application with the North Dakota Public Service Commission (Commission) for approval to update the Company's natural gas tariffs and rate schedules applicable to its customers located in its North Dakota service territory. At that time, Great Plains had determined that an overall change in revenues was not warranted, but the Company proposed changes to the structure of its natural gas rates, its line extension and meter testing policies, and the Company's terms and conditions of service.

On January 10, 2018, the Commission issued an Order Initiating Investigation in order to determine the effects of the Tax Cuts and Jobs Act (TCJA), passed into law in late 2017, on the rates charged by Great Plains and other jurisdictional utilities in the State of North Dakota.

On October 19, 2018, Great Plains filed a Settlement Agreement between the Company and Commission Advocacy Staff, incorporating changes from both the Company's February 3, 2017 application and the effects of the TCJA on the Company's natural gas rates. On December 19, 2018, the Commission held an informal hearing to discuss the Settlement Agreement with Great Plains and Commission Advocacy Staff. On January 9, 2019, the Commission approved the Settlement Agreement.

On January 23, 2019, the Commission approved updated natural gas rates, reflecting the approved Settlement Agreement, with new rates to be effective with service rendered on and after February 1, 2019. The Commission also authorized a refund plan, which results in the refunding of four percent of the total revenues collected from customers under the gas sales rates starting January 1, 2018 through January 31, 2019, to reflect the effects of the TCJA on the Company's rates while the Commission considered the Company's applications. Customers billed for natural gas service January 2018 through January 2019 will receive a one-time bill credit based on their billed consumption during that time frame. The bill credit will be shown as a separate line item on their bill (titled "Tax Act Refund") with the credit being reflected on their natural gas bill issued between April 15, 2019 and May 15, 2019.

The applicable rates for various classes of service are shown below. The Cost of Gas Rates are subject to change on a monthly basis.

Firm Service - General Rate 65

(formerly identified as "Firm Gas - General")

	<u>Current</u>	<u>Proposed</u>
Basic Service Charge per month.....	\$3.50	\$3.50
Distribution Delivery Charge		
First 10 Dk/Month.....	\$1.2869 per Dk...	\$1.0720 per Dk
Over 10 Dk/Month.....	\$1.0646 per Dk..	\$0.8220 per Dk
Cost of Gas	\$5.9838 per Dk.....	\$5.9838 per Dk

Interruptible Service – General Rate 71

(formerly identified as "Interruptible Gas – General")

Basic Service Charge per month....	\$3.50	\$3.50
Distribution Delivery Charge		
First 400 Dk/Month.....	\$1.1506 per Dk.....	\$1.0160 per Dk

Next 2,600 Dk/Month	\$0.9021 per Dk..	\$0.7675 per Dk
Over 3,000 Dk/Month.....	\$0.7486 per Dk ...	\$0.6140 per Dk
Cost of Gas.....	\$4.1457 per Dk..	\$4.1457 per Dk

Interruptible Transportation Service – Rate 80

(formerly identified as Transportation Service)

Basic Service Charge per month....	\$3.50	\$3.50
Distribution Delivery Charge		
First 400 Dk/Month.....	\$1.1506 per Dk.....	\$1.0160 per Dk
Next 2,600 Dk/Month	\$0.9021 per Dk ...	\$0.7675 per Dk
Over 3,000 Dk/Month.....	\$0.7486 per Dk ...	\$0.6140 per Dk

Other Changes Effective February 1, 2019

In addition to changes to the rates charged for natural gas service rendered, the following changes are also being implemented February 1, 2019:

- **Bill Due Days:** the Company is increasing the number of days until a bill is due for payment from 15 days to 22 days. All billed amounts will be considered past due if not paid by the due date shown on the bill. Past due bills are subject to a late payment charge of 1 1/3% if not paid by the due date.
- **Returned Check Charge:** the Company will assess a charge of \$15.00 for each check charged back to the Company by a bank.
- **Reconnection Charge:** the Company will assess a charge of \$30.00 before restoring gas service, during normal business hours, which has been disconnected.