Minnesota Gas Affordability Program

For assistance, contact Great Plains Natural Gas Co. at 1-877-267-4764 or The Salvation Army at 1-888-733-8033

Available for Income-Eligible Customers

GREAT PLAINS

NATURAL GAS CO.

A Division of MDU Resources Group, Inc.

In the Community to Serve®

1-877-267-4764 • gpng.com



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Would you like to manage your monthly gas bills and pay past-due balances?

Great Plains Natural Gas Co. offers its Minnesota customers a Gas Affordability Program (GAP) that helps qualified customers manage their monthly gas heating bills and pay past-due balances.

To qualify for the program, you must have received a Low Income Home Energy Assistance Program (LIHEAP) grant for the current heating season. To apply for LIHEAP, please see the contact information listed in this brochure.

GAP offers qualifying customers two types of credit:

- Monthly Affordability Credit for current natural gas charges: Your monthly natural gas charges will be averaged for the year. You will receive a monthly credit so your annual gas bill will not be more than 4 percent of your household income.
- 2) Matching GAP Installment Credit for past-due natural gas charges: Great Plains will set up a GAP Installment Plan to help you pay off your past-due bill over a period of up to 24 months. Each month you pay your GAP Installment amount, a matching GAP credit will be applied to your account. If you make your payment each month, you will be paying for only one-half of your past-due balance.

To learn more about the GAP or to apply for the program, contact The Salvation Army or visit our website at www.gpng.com. GAP applications are also available from any of the Energy Assistance offices serving Great Plains' customers.

Low Income Home Energy Assistance Program (LIHEAP)

Great Plains is committed to assisting our customers. We want you to know that funds are available for those who need help with their heating bills this winter season. Please contact the Energy Assistance office in your area to receive an application for

heating assistance, or for any questions that you have regarding applying for heating assistance. GAP applications are also available from any of the Energy Assistance offices serving Great Plains' customers.

and Conservation Providers AGENCY	COMMUNITI SERVED
West Central MN Communities Action, Inc. c/o Energy Assistance 411 Industrial Park Blvd., Elbow Lake, MN 56531 1-800-492-4805 or 218-685-4486 www.wcmca.org	Breckenridge
Prairie Five Community Action Council c/o Energy Assistance 719 N. Seventh Ave., Suite 302 P.O. Box 159, Montevideo, MN 56265 1-800-292-5437 or 320-269-6578 www.prairiefive.com	Boyd Clarkfield Dawson Echo Granite Falls Montevideo Wood Lake
United Community Action Partnership, Inc. c/o Energy Assistance 1400 S. Saratoga St., Marshall, MN 56258 1-800-658-2448 or 507-537-1416 www.unitedcapmn.org	Belview Marshall Redwood Danube Renville Sacred Heart
Mahube-Otwa Community Action Partnership, Inc. 128 W. Cavour Ave., Fergus Falls, MN 56537 218-739-3011 www.mahube.org	Fergus Falls Pelican Rapids Vergas
Tri-Valley Opportunity Council c/o Energy Assistance 102 N. Broadway P.O. Box 607, Crookston, MN 56716 1-800-584-7020 or 218-281-5832 www.tvoc.org	Crookston