

## PAY BY BANK AND BALANCED BILLING ENROLLMENT:

For quick and easy processing, sign up electronically by logging in to your account online at [www.gpng.com](http://www.gpng.com) and completing the online form. Or if you prefer, complete the authorization form below and check the appropriate box.

### AUTHORIZATION FORM:

Please sign me up for (check one):

Pay By Bank       Balanced Billing       Both

#### Customer information – please print in black:

Account Number (11 digits): \_\_\_\_\_

Name(s) Shown on Bill: \_\_\_\_\_

\_\_\_\_\_

Service Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Phone Number: \_\_\_\_\_

#### Also complete this section if signing up for Pay By Bank

Name of Financial Institution (*Drawn From Checking Account Only*):

\_\_\_\_\_



#### Don't forget to include a voided check and sign the form!

I authorize Great Plains Natural Gas to instruct my financial institution to make my Great Plains payments from the account number on my voided check.

I understand this program is voluntary and if at any time I decide to discontinue my participation in this payment service, I will provide Great Plains a 30-day written notice.

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

(Please use a separate Pay By Phone authorization form for each account.)

**Enclose VOIDED check** issued by U.S. financial institution  
(no deposit slips).

**Mail to: Great Plains Natural Gas**

Attn: Customer Support  
P.O. Box 7608  
Boise, ID 83707-1608

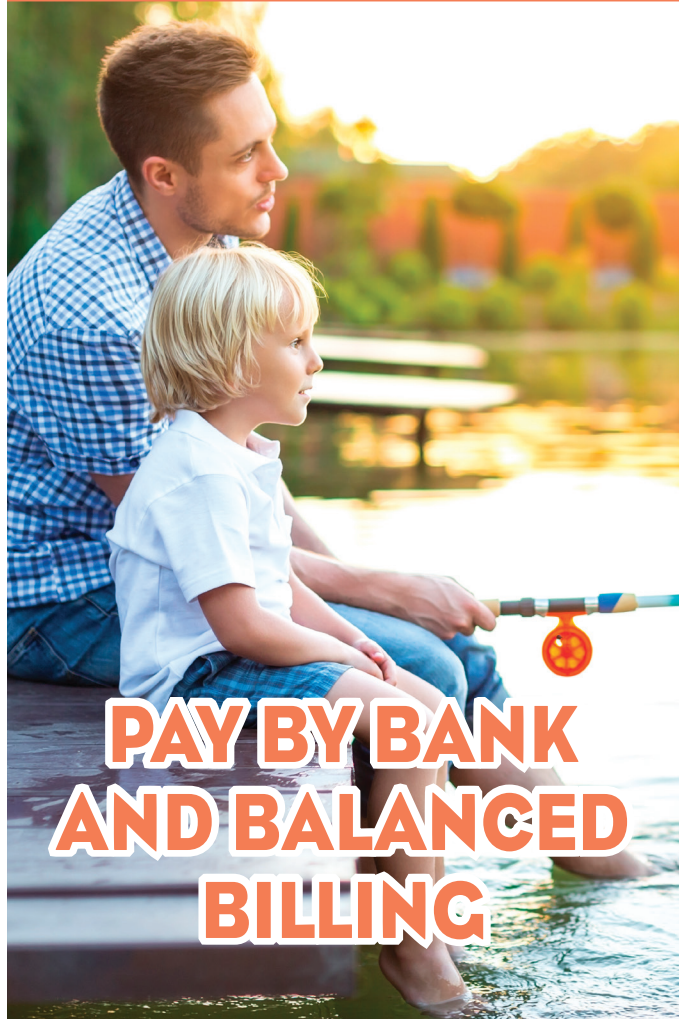
**Fax to: 701-323-3104**

**Scan and email to:** [customerservice@gpng.com](mailto:customerservice@gpng.com)



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# Simplify your life by combining these free services



and spend more time on something else



# HOW PAY BY BANK AND BALANCED BILLING WORK TOGETHER

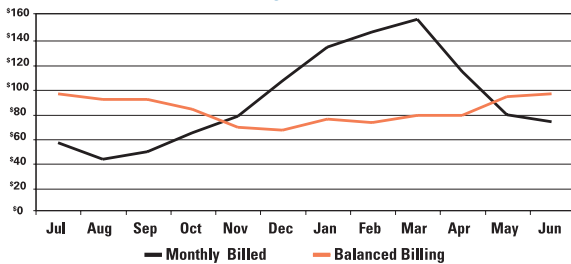
It's the perfect pair! Pay By Bank provides the convenience of having your monthly bill paid automatically. Your monthly statement will show your automatic payment amount and the date it will be withdrawn from your bank account. When you sign up for both Pay By Bank and Balanced Billing, your Balanced Billing amount will also be your monthly Pay By Bank amount. This makes budgeting easy by allowing you to make equal, monthly payments automatically.

## HOW BALANCED BILLING WORKS

This plan takes the guesswork out of budgeting and levels out your monthly energy expenses so you don't have to be concerned about extremes in the weather impacting your bill. You pay an even monthly amount through the year, and reduce fluctuations brought on by changes in the weather and price of energy.

- Available to residential and commercial customers who meet the program criteria. You may join anytime during the year.
- To request enrollment, log in to your account online at [www.gpng.com](http://www.gpng.com). You also can contact us through email at [customerservice@gpng.com](mailto:customerservice@gpng.com) or by calling our customer service number listed below.
- Balanced Billing payments must be made each month. Missing payments may result in removal from Balanced Billing, at which time the full balance will become due.

Monthly Gas Bills



**Example:** This graph is an illustration of how an actual Great Plains natural gas customer's bill looks on Balanced Billing – and what it would look like without Balanced Billing.

## HOW PAY BY BANK WORKS

With Pay By Bank, your preauthorized payment will be withdrawn from your financial institution on your bill's due date.

There is no charge for this service. You will save time and money on postage, plus no more checks to write!

Enroll online to take advantage of this convenient payment option of having your bill paid automatically. Once your account is enrolled, you will receive a confirmation email from us. You will also receive a notice on your next bill that Pay By Bank is active and the date your payment will be withdrawn from your financial institution. Please continue to make payments as normal until Pay By Bank is in effect.

**Sign up today – enroll electronically or fill out the form on the back page and include a voided check.**

## ELECTRONIC ENROLLMENT

**Ebilling and Pay By Bank:** If you receive your bill electronically, enjoy the added convenience of having your bills paid automatically. To receive view and pay your bill online, visit us at [www.gpng.com](http://www.gpng.com).



## CUSTOMER SERVICE

1-877-267-4764

7 a.m. to 7 p.m. Monday-Friday

Email: [customerservice@gpng.com](mailto:customerservice@gpng.com)

[www.gpng.com](http://www.gpng.com)